

# Quality and Environmental policy

## Artisti Profil AS

*Passed by Artisti Profil AS board. Last modified June 6, 2023*

### Overview

Artisti Profil aims to be the leading company within our industry. This means that we must be the best in terms of quality in all areas. We will also be the leading company within our industry in terms of environmental work and the footprint our business has on the environment. This means a continuous focus on environmental measures in our own company and with our suppliers and partners.

In the term "quality in our work", we mean that all deliveries as a minimum satisfy what has been agreed with the customer. In this there are also environmental requirements which involve a great focus on the correct choice of raw materials, packaging and transport which help to reduce the impact on the environment, communities and people.

Everything we do in our business must reflect our fundamental values:

RELIABLE – CREATIVE – KNOWLEDGEABLE

### Interaction creates results

A good result requires good interaction – internally and externally. Cooperation within our organization, with our suppliers and with our customers is a success factor for creating the best results for our customers.

### Our customers are our primary focus

We will always strive to satisfy the customers' needs and expectations. We have established good systems and routines for all work processes in the company to ensure that the customers' needs are taken care of independently of individuals. Within the routines and frameworks that have been laid down, the individual employee has an independent responsibility for the quality of the work they perform.

### We take our environmental and social responsibility seriously

We will always act within the framework conditions that apply to our business. Through our membership in Ethical Trade Norway, we work according to the principles and that all our suppliers must also work for good ethical trade and environmentally friendly production.

Our largest footprint is in production and transport from the East. We increase the use of environmentally friendly raw materials and work to influence our customers to buy more environmentally friendly products. We reduce the use of packaging, especially plastic, and use either less plastic packaging in shipments or other packaging options such as e.g., cardboard and paper. In addition, there is an increased focus on alternative transport from the East, reducing air transport and using boat and train transport on more of our deliveries.

In Artisti Profil, we have installed charging stations for electric/hybrid cars and plans have been made for waste management within the municipality's sorting options.

The premises have heat recovery in the ventilation system and there is a guarantee of origin for renewable energy source for the electricity supply to the premises.

#### **Our workforce in focus**

We always strive to facilitate the working situation in the best interests of the individual employee.

Further development and skills enhancement are encouraged through courses and participation in fairs and seminars.

The employees have access to collective agreements within health and sport/leisure.

#### **We will always strive to be better**

We must have continuous improvement in all processes. This includes working methods, competence development and utilization of available technology.

#### **We undertake to comply with current authority requirements and laws**

We must satisfy statutory and other self-imposed requirements relating to environmental impacts. One of the measures to follow up on this is an e-mail notification from the Norwegian Environment Agency and the Norwegian Food Safety Authority.

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Tor Akersveen  
CEO